SmartThink

Daffodil Computers

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Order No. ST-PO-2020 MPC-10

Date: 1st May, 2020

This Order No. must appear on all Invoices,

Packages and Correspondences.

Your Ref: N/A

Dated: 3rd April 2020

Order Head: MPC Project HP 200 G4 All in One Pc

Dear Sir,

We are pleased to place an order with you for the supply of the materials / goods as described here under with the terms and conditions specified:

01. Description of Goods

30 PCS of HP 200 G4 All In One Pc,

Intel® Core i3 10GEN 10110U; (2.1GHz turbo boost up to 4.1GHz); **RAM** 4GB DDR-4 2666 Bus , **HDD** 1TB ,DVD WR- YES **Display** 21.5-inch FHD (1920 x 1080) Anti-Glare Narrow Border

Display with Wide; Viewing Angle NON TOUCH

Webcam: 5 MP pull-up webcam with integrated dual array digital microphone, maximum resolution of 2592 x 1944

Power Supply: 65W external power adapter, up to 89% efficiency; **Network Interface**: Integrated Realtek RTL8111HSH-CG Gbe9; **(WIFI)**; HP USB Mouse; HP USB

Keyboard; Original Win 10; Warranty 3 Years.

02. Total Value

BDT: $(58,000 \times 30) = 17,40,000$

(BDT: Seventeen Lac Forty Thousand Only)

03. Date of Delivery / Shipment

Within 15 days after receiving purchase order.

04. Payment

a. 50% advance with purchase order.

b. Rest 50% after delivery products.

05. Destination

Any district point in Bangladesh.

06. Documents to be sent

Warranty card, support agreement, Long term support plan.

07. Packing & Marking

Appropriate standard export worthy packaging befitting mode of shipment. Marking should mention: "ST-PO-2020-MPC-10"

dtd 1st May, 2020

SmartThink TIN 662265772962

08. Other Instruction

Item No and Nomenclature are to be clearly mentioned in the

Invoice and Packing List

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The following terms and conditions will be form and part of this purchase order:

09. Other Terms & Conditions:

i) Late Delivery

Liquidated damage @ 0.5% each week delay up to a maximum of 5% on the Total Value of the materials remaining unshipped will be charged if the stipulated delivery period is not adhered to. Delivery shall mean the date of shipment effected.

Should the delivery of the materials be delayed due to causes such as labor strikes, factory closure, fire, war, dock strike etc. to be termed as "FORCE MAJEURE" beyond the reasonable control of the suppliers, liquidated damage will not be charged, however the delay shall have to be supported by documentary evidences from appropriate authorities.

ii) Guarantee / Warranty

All items to be delivered will be of first-class quality and workmanship. The items shall be brand new & unused. Any defect in materials and workmanship which might be observed during normal use within the warranty period shall have to be replaced by new ones or repaired free of charge by you. You shall ensure that the items supplied matches the strictest of European standards.

The warranty period will be 1(One) year for all components from the date of starting operation by final beneficiary of buyer. Supplier will not be responsible for artificial defects.

It is the responsibility of you the supplier to ensure proper functioning of the items in the climatic conditions of Bangladesh during the warranty period and you shall ensure fault free functioning of the items. Both way transportation and other costs incurred in connection with the return of any defective or non-conforming materials with correct and new parts at the site of installation shall be borne by the supplier.

iii) Long Term Support

All spare parts shall be made available for the Extended Support Period of 5 (Five) years after expiry of warranty period. It is your responsibility to declare the prices of all spare parts at the time of shipment, and make sure that the prices of these spare parts shall remain the same during the extended support period. You shall also advise on the standard wear and tear parts, which needs to be stocked locally so that support can be provided to the utmost satisfaction of the ultimate beneficiary.

iv) Packing & Marking

You should arrange proper packing of the materials for transport by sea, rail, road, air etc. so as to ensure it remaining free from loss or damage on arrival at its destination. The packing shall be properly marked with the name and address of the consignee and number of the purchase order.

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v) Quality of Workmanship

All items shall adhere to the best manufacturing standards for the industry. Final quality indicators should include the industry's normal "No Trouble Found" (NTF) ratio. You shall ensure that the "Dead on Arrival" (DOA) is not higher than the 3‰ (three in a thousand) of the components. In case a defective part is received by you from buyer or final beneficiary, you will provide analysis report and corresponding improvement measures and risk control plan within 3 (three) working days.

In case the annual failure rate or support repair rate of the product exceeds the target mentioned above, you shall be responsible for corresponding expenses and losses incurred by buyer or beneficiary.

When failure rate of the same or similar failure occurs during the warranty period of each batch of machines, you shall respond within 24 hours of being notified, and give solution within 2 (two) working days. You will also take measures to rectify the cause of the failure for future production. All expenses related to remedy of said failures are to be borne by you, which may include but limited to, repairing faulty products, replacing faulty products, shipment of parts or products, on site engineering services, etc. For serious batch problems, which may include matters prone to personal safety hazards, the faulty items may be recalled at your expense.

On behalf of Buyer

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Nyamul Hassan Proprietor

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